



2150 North Main Street
Jamestown, Kentucky 42629

Telephone Service Lifeline Discount

Lifeline is a federal benefit that makes monthly telecommunications and broadband services more affordable for eligible households. Your household may apply the monthly Lifeline discount to either broadband internet service (home or wireless) or phone service (home or wireless) but not both.

If you qualify with the below criteria, the Lifeline discount of \$12.75 can be applied on your local telecommunications service with DUO Broadband. Kentucky Public Service Commission rules require annual verification of eligibility of all Lifeline subscribers and under these rules, we must receive confirmation from you that you or a member of your household is still eligible for the Lifeline program. Eligibility for the Lifeline program includes receiving benefits from one of the following:

- Medicaid
- Supplemental Nutrition Assistance Program (SNAP), formerly Food Stamps
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (FPHA)
- Veterans or Survivors Pension Benefits
- Household income is at or below 135% of Federal Poverty Guidelines

Please present this verification at our office in order to complete the necessary form to be eligible to receive the monthly credit.

If you have any questions, please feel free to contact our business office at one of the following numbers:

Russell County.....(270) 343-3131

Adair County.....(270) 378-4141

Casey County.....(270) 343-3131

Cumberland County....(270) 433-2121